

## **GENERAL**

### **Does Professor Urquhart take attendance in class?**

No, the Professor does not take attendance. This is an online lecture capture course. You may attend the live lecture, but seats are limited and available on a first come first served basis.

### **Do you offer exam reviews and can I watch the review online?**

Most of the time, you will have a review for each of the exams. All lectures and reviews done in class will be available online for your viewing.

### **Can I come to the office to get help about a topic?**

Yes, we are here to help you with any questions you have about accounting.

### **Will there be a curve at the end of the semester?**

That depends on how well the class has done by the end of the term, there is no way to tell if grades will be curved until then.

### **Some of my friends are cheating, why shouldn't I do the same?**

The exams will be proctored using Honor Lock. You should get in the habit of doing your own work and following the rules. Violation of testing rules will be subject to severe penalties.

### **I can't find a lecture – what should I do?**

Under video links, submit a ticket to the help desk.

### **Do I need to make an appointment to come to office hours?**

No. TA's are available as stated on the syllabus in KH111.

## **ASSIGNMENTS**

### **You didn't remind me of a due date/I didn't see the reminder so I didn't complete my assignment.**

#### **Can you reopen it?**

No. You are responsible for keeping track of due dates and assignments. The due dates can be found in multiple locations: 1) The course syllabus, 2) In Connect, and 3) In Canvas.

### **I started my LearnSmart assignment before the due date, why did I get less than full credit?**

You cannot work on your LearnSmart assignments for credit past the due date/time. For example, if your LearnSmart assignment is due at 2:00 PM, you can't begin at 1:59 PM, finish at 2:30PM, and expect full credit. Only the work completed UP TO the due date (2:00 PM) will count towards your grade.

### **I received a lower score on my second attempt at the homework, which attempt will count?**

The highest scored attempt will count towards your grade, regardless of the order.

### **I'm stuck on my homework, are there solutions available?**

Yes, you can access homework solutions on blackboard under the "Homework Solutions" link.

### **LearnSmart froze, can I get more time?**

No, don't wait until the assignment is almost due. Also, make sure your computer is compatible by going to <http://connect.customer.mheducation.com/technical-support/>, then click on "Check My Computer" at the bottom of the page for the system requirements test. If it still isn't working, contact McGraw-Hill tech support at 1 (800) 331-5094

### **What feedback will I receive after each Graded Homework attempt?**

After each attempt, Connect will provide your overall total score on the assignment, show which parts of each question were answered correctly or incorrectly, and display the number of points earned for each question.

### **I can't get registered for Connect.**

See the "Connect Registration & Information" section under "files" in canvas, or, go to <http://connect.customer.mheducation.com/students-how-to-order>

## **GRADES**

### **How do I know what my grade is?**

This class is graded based on a point system. Add up your points to date from Connect and subtract that total from your desired final points. The difference is equal to how many points you still need to achieve on your future assignments.

### **How can I view individual assignment grades?**

To view your grades on canvas, visit the "My Grades" tab on the left-hand side of our course site. Also, keep track of your grades on Connect. To do so, go to connect via the link in canvas. Once in connect, you will see a "Performance" drop-down menu at the top and then select "Reports" to view all your grades. Please let us know of any discrepancies between the grades on canvas and the ones on Connect. If a mistake exists, we will fix it.